

**Customer Testimonial**

Below is our feedback regarding your services at our organization:

<b>Name of Contact</b>	Aja Enyi
<b>Title</b>	Mr.
<b>Company</b>	eTranzact International Plc
<b>Location</b>	Victoria Island, Lagos
<b>Company size:</b>	100
<b>Industry sector? (Insurance, Financial, Manufacturing etc.)</b>	Payment
<b>What was the main business challenge that needed a solution?</b>	Our previous email facility was very unstable and unsecure
<b>What are the organization's objectives (Criteria)?</b>	Implement a safe, secure and stable email platform.
<b>How did Ha-Shem's Team solve the problem (s)</b>	The Microsoft Exchange implementation resolved the critical challenge we had with our previous email providers.
<b>What core products, technologies or services comprise the solution?</b>	Active Directory Implementation. Microsoft Exchange 2013 Server
<b>How did the solution meet the challenge?</b>	The Exchange Server implementation addressed the challenge and exceeded our expectations.
<b>How many users are there?</b>	100
<b>And what's the core benefit/impact to your organization?</b>	Email delivery within and outside the organization was confirmed to be working perfectly and remote access to email services outside the organization was verified to be okay. Also, during the deployment period, they were able to gather users' experience with the new setup, all hitches/complaints from users were attended to and resolved. Overall, network stability and optimal performance was achieved and as a result, total operational costs were drastically cut down.
<b>Does anything stand out as unique in this project?</b>	Excellent Service delivery and Customer service.
<b>And why were we chosen?</b>	Past record of excellent Service delivery and Support
<b>Testimonial Given By:</b>	
<b>First and Last Name</b>	Aja Enyi
<b>Job Title</b>	Head, IT Infrastructure & Networks
<b>Email</b>	Aja.enyi@etranzact.com
<b>Telephone Number</b>	+2348038408653

